

Preventing Clinical Errors: Part One  
Post-test

Directions: Select the letter corresponding to the MOST CORRECT response.

- 1, According to the Joint Commission, a \_\_\_\_\_ is defined as "an unexpected occurrence involving death or serious physical or psychological injury, or the risk thereof."
  - A. unpreventable error
  - B. sentinel event
  - C. preventable error
  - D. adverse event
  
2. Which statement does NOT correctly apply to adverse events?
  - A. Adverse events almost never occur in intensive care units.
  - B. Adverse events occur in 3 - 4% of hospital patients
  - C. The average ICU patient experiences 1.7 errors per day
  - D. 20% of ICU errors are potentially serious or fatal
  
3. Failure to provide an influenza vaccination for an eligible patient would be classified as a/an \_\_\_\_\_ error.
  - A. diagnostic
  - B. treatment
  - C. preventive
  - D. overuse
  
4. Contributing factors for adverse events come from which of the following categories?
  - A. system factors
  - B. individual factors
  - C. patient factors
  - D. all of the above

5. Personal factors that can contribute to adverse events include all of the following, EXCEPT \_\_\_\_.

- A. professional commitment
- B. competency
- C. physical facility
- D. health

6. System factors that contribute to adverse events include all of the following, EXCEPT \_\_\_\_.

- A. supervision
- B. comorbidities
- C. communication
- D. organization culture

7. Patient factors that contribute to adverse events include all of the following, EXCEPT \_\_\_\_.

- A. physical constitution
- B. psychological constitution
- C. illness acuity
- D. professional commitment

8. Examples of flaws in organizational culture that promote adverse events include which of the following?

- A. implying blame
- B. intimidation
- C. tribalism
- D. all of the above

9. Comprehensive reporting of adverse events helps to prevent future errors by which of the following mechanisms?
- A. identifying error enablers
  - B. discovering strategies for error prevention
  - C. placing appropriate blame on individuals
  - D. A and B only
10. Which of the following is NOT an element of an institutional safety culture?
- A. the belief that adverse events are inevitable and acceptable
  - B. enabling the ability to speak up and raise concerns
  - C. including the obligation to listen to others' concerns
  - D. promoting the obligation to work as a team